

Lens Privacy Policy

Last updated: September 14, 2026

Lens is a browser for Apple Vision Pro provided by Float Tech, LLC ("we," "us," or "our"). This policy explains how we handle information in connection with Lens and its support services.

Information collected by the app

We do not collect personal data or usage data from the Lens app. This includes your browsing history, the pages you visit, and device or diagnostic information. We do not use the app to track you for advertising.

Websites you visit

Websites and services you access through Lens may collect information, store cookies, and process data under their own privacy policies. The statement that Lens does not collect app data applies to Float Tech, LLC; it does not describe the practices of the websites you visit. Please review those websites' privacy policies before sharing information with them.

Purchases

Purchases and subscriptions are handled through Apple's App Store and are subject to Apple's privacy policy. We do not receive your payment card details. You can review Apple's privacy policy at <https://www.apple.com/legal/privacy/>.

Support and this website

If you email lens@float.llc, we receive your email address and any information or attachments you choose to send. We use this information to respond to your request and provide support. Please avoid sending sensitive information that is not needed to resolve your issue.

Our support website is hosted by Vercel. Its hosting infrastructure may process technical request information, such as IP addresses, to deliver and secure the website. This is separate from use of the Lens app. We do not add advertising trackers or analytics tools to this support site.

Retention and sharing

We keep support correspondence only as long as needed to handle your request, meet legal obligations, or resolve disputes. Service providers that operate our email and website infrastructure may process information to provide those services. We may also disclose information when required by law or when reasonably necessary to protect rights, safety, or security.

Your choices and children's privacy

You can contact lens@float.llc to request access to, correction of, or deletion of information you have provided to us. We may retain information where required by law. We do not knowingly collect personal information from children under 13. If you believe a child has sent us personal information, contact us so we can address it.

Changes and contact

We may update this policy and will post the revised PDF at <https://lens.floatdev.app/privacy-policy.pdf> with an updated date. For privacy questions, contact Float Tech, LLC at lens@float.llc.